

**2015 EDH Fire
Volunteer Program
Status Update January 2015**

Dashboard:

People:

Volunteer Activity:

- | | | | |
|-----------------------|--|--|---|
| ○ Utilization/Purpose | | | (Need for vol. response) |
| ○ Training – provided | | | (Training available) |
| ○ Training – Tuesday | | | (Attendance) |
| ○ Training - Weekends | | | (Attendance) |
| ○ Call Response/Need | | | (Response to limited calls for service) |

Department Culture



(Overall morale)

Volunteer Morale



(State of program)

Association Participation



(Attendance for association meetings)

Program Priority



(Not perceived to be operationally critical)

Process:

EDH Fire – Admin Sponsor Support



(Support by Admin & BC Moreno)

EDH Fire – Line Support



(Support when requested)

Equipment/Technology:

Equipment availability



(Issues with Type I Engine -)

Active 911 App



(New app. implementation)

Call Status App



(IamResponding deployment)



Requires action to bring to operational acceptability



Requires continued attention to be fully responsive to a positive status



Responsive to current needs, no immediate action required



No current data available

Open Action Matrix: (not listed in order of priority)

Activity/Task	Owner	Timeframe	Stakeholders
2014/2015 Reimbursement realignment recommendation (outdated/broken process)	Admin/Vol/Assoc.	Roppolo/Genovese and Moreno will have recommendation to Chief by 1/15	Association, Roberts, & Volunteers

**2015 EDH Fire
Volunteer Program
Status Update January 2015**

Recruitment plan for 2015	Hasemeier/Moreno Next round of recruiting to be evaluated mid-year	7 New hires WIP to start task books 8 New hires to start 2015 academy	All
New hire task book follow-up	Moreno	Under review and develop DO task book	New hires
Volunteer Turnover Issue	All	AdHoc committee along with BC Moreno working to set new path for 2015 – key to success is utilization and environment	Dept./Community
Activity/Task	Owner	Timeframe	Stakeholders
DO/FAE program	Open	Open Action participation poor in 13/14 due to time req. – Moreno to re-evaluate process	Volunteers
Call Status tracking App - lamResponding	Moreno/Roppolo	Trial started in October and completed in December – implementation Jan/15	Volunteers/Chief officers
Operations policy refinement – Use of Volunteers for coverage	Chief Officers	Open Action – BC’s trying to pay attention to response and use, still have open policy gaps	Volunteers
Updated Volunteer plan -2014/2015	Moreno completed draft– plan being developed with input from Ad Hoc committed	Implementation plan by 1/1/2015 - WIP	Volunteers and community

**2015 EDH Fire
Volunteer Program
Status Update January 2015**

Plan to re-vitalize program and morale	Moreno/Vol and Chief Officers	Open – WIP must now consider Latrobe implications and Apprentice program	Community and program
Rethink call response/utilization process	Roppolo/Moreno	Recommendation submitted by Roppolo on 1/2 for review by Chief officers	Community and program
Officer Development	Open	Open	Community and program
EDH BOD knowledge of program status	Lt's – update at BOD meetings	Now on agenda as standing item – report outs spotty due to schedules	BOD